

ESG Targets and Performance	2021	2022	2023	2024	Target	Target Years
Environment						
The proportion of renewable energy consumption	52.15%	53.46%	53.96%	48.36%	63%	2027
Solar power production quantity (kWh/year)	78,860,821	79,315,763	86,738,391.64	87,963,304.64	100,000,000	2027
Energy consumption per area decreased from the base year. (The base year 2018)	-7.72%	-0.83%	-4.40%	-0.64%	-7.00%	2027
Amount of Greenhouse Gas Emissions on scope1 and Scope2 per total revenue, has decreased from the base year (%) (base year 2022)	-	-	7.14%	35.17%	-20.00%	2030
Reduced water consumption per store from the base year (The base year 2018)	-6.39%	4.74%	-8.16%	-13.70%	-10.00%	2027
The amount of waste sent to landfill (Metric tone)	-	-	184	272	0	2030
Social						
Development of knowledge and skills per total number of employees (%)	90%	91%	89%	81%	>70%	Every year
Average number of training hours of all employees (hours per person)	8.39	8.08	8.27	8.1	>8.5	2025
Employee Engagement (%)	89.77%	90.21%	92.93%	92.39%	≥90%	2025
Lost time Injury Rate per store	1.35	1.33	1.27	0.84	<1.0	2025
Reduced lost time injury frequency rate (LTIFR)	3.94	3.83	3.98	2.69	<1.0	Every year
Work-Related Fatality rate (person)	0	2	0	0	0	Every year
Occupational illness frequency rate (OIFR) (person)	0	0	0	0	0	Every year
The employment of disabled persons (person)	101	105	102	107	120	2025
Number of technicians in Chang-D project (team)	2,500	2,050	2,100	2,130	2,800	2025
Governance & Economic						
Response Rate of Supplier ESG Assessments	69.39%	81.01%	77.91%	40.51%	90%	2022
Proportion of ESG Product Revenue to Total Sales Revenue	25.30%	31.81%	33.73%	42.20%	40%	2025
Customer Satisfaction - Product	93.30%	93.50%	93.10%	92.10%	95%	2025
Customer Satisfaction - Service	98.20%	93.50%	92.80%	92.10%	95%	2025